



FAMILIES CONNECTING TO PREVENT SUICIDES

admin@thelearnnetwork.org.uk
www.thelearnnetwork.org.uk



thelearnnetwork

Privacy Policy

This privacy policy sets out how The LEARN Network uses and protects any information that you give when you use this website.

The LEARN Network is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

The LEARN Network may change this policy from time to time by updating this page. You should check this page on a regular basis to ensure that you are happy with any changes that are implemented. This policy is effective from 07/10/22.

What information we collect

We may collect the following information:

- We may use cookies to track how many users have clicked on the website's Facebook Like and Tweet buttons.
- If you E-mail The Learn Network we may collect your name and contact information, including your email address and/or telephone number
- Demographic information such as postcode, preferences and interests
- Other information relevant to us carrying out surveys

What we do with the information that we gather

We require this information to understand your needs, and in particular for the following reasons:

- To contact you. For example, if you E-mail us, we will attempt to reply.
- Internal record keeping.
- To provide you with services. For example, to send you a newsletter, if you have asked for them.
- To send out promotional emails about the work of The LEARN Network, using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, text or phone.
- To customise the website according to your interests.



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Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. However, please note that no data transmission over the Internet is completely secure. Therefore, we cannot guarantee or warrant the security of any information that you provide to us and you transmit such information to us at your own risk.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

This website has an embedded Vimeo video, please be aware that Vimeo is a third party and may also use their own cookies.

Controlling your personal information

If you have previously agreed to us using your personal information for our website or other purposes, you may change your mind at any time by emailing us at admin@thelearnnetwork.org.uk.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please email us at admin@thelearnnetwork.org.uk.

If you believe that any information we are holding on you is incorrect or incomplete, please email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Cookies

What is a cookie?

A cookie is a small text file that is stored on the web browser of your computer or mobile device by a website's server. The information that is collected is unique to



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you and only the server that delivered the cookie will be able to retrieve or read its contents.

The benefits of cookies

Cookies are often used to enhance your experience on a website as they can remember information about your visit, such as your personal preferences. For example, cookies are used when you create an account with a website so that information about you can be remembered saving you time on your next visit.

How we use cookies

We use traffic log cookies (via Google Analytics) to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs.

If you do not want to accept please navigate away from this website, if you choose to continue viewing the website cookies will still be activated. To learn more about how to disable cookies or opt out of their usage please visit www.aboutcookies.org.

Please be aware that disabling cookies may prevent you from taking full advantage of the website.